

# Formulas for the Lab on Queueing Systems

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## Transition probabilities with service

The transition probabilities for the queue with:

- batch arrivals with probabilities  $a_k = \mathbb{P}\{A = k\}$
- batch services of size  $B$
- finite capacity  $K$

The process  $\{R_n\}$  is that of the number of customers in the queue at slot  $n$  after the events

- service completions
- admitting waiting customers in service
- departure of impatient customers
- arrival of new customers

in this order.

## Transition probabilities with service

The evolution equation is:

$$R_{n+1} = S([R_n - B]^+) + A_n$$

where  $S(k)$  has a Binomial distribution with parameters  $k$  and  $1 - \alpha$ .

For  $i \leq B$  and  $0 \leq j < K$ ,

$$P_{ij} = a_j .$$

For  $i \leq B$  and  $j = K$ ,

$$P_{ij} = \sum_{j=K+1}^{\infty} a_j .$$

For  $i \geq B$  and  $i - B \leq j < K$

$$P_{ij} = \sum_{z=0}^j a_z \binom{i-B}{j-z} \alpha^{i-B-(j-z)} (1-\alpha)^{j-z} .$$

For  $i \geq B$  and  $j = K$

$$P_{ij} = \sum_{z=0}^j a_z \sum_{\ell=K}^{\infty} \binom{i-B}{\ell-z} \alpha^{i-B-(\ell-z)} (1-\alpha)^{\ell-z} .$$

## Transition probabilities without service

When there is no service, the evolution equation is:

$$R_{n+1} = S(R_n) + A_n$$

where  $S(k)$  has a Binomial distribution with parameters  $k$  and  $1 - \alpha$ .

For  $i = 0$  and  $0 \leq j < K$ ,

$$P_{ij} = a_j .$$

For  $i \leq B$  and  $j = K$ ,

$$P_{ij} = \sum_{j=K+1}^{\infty} a_j .$$

For  $i \geq 0$  and  $0 \leq j < K$

$$P_{ij} = \sum_{z=0}^j a_z \binom{i}{j-z} \alpha^{i-(j-z)} (1-\alpha)^{j-z} .$$

For  $i \geq 0$  and  $j = K$

$$P_{ij} = \sum_{z=0}^j a_z \sum_{\ell=K}^{\infty} \binom{i}{\ell-z} \alpha^{i-(\ell-z)} (1-\alpha)^{\ell-z} .$$

## Cost formulas

For each  $0 \leq x \leq K$  and  $q \in \{0, 1\}$ ,

$$\begin{aligned}c(x, q) &= q c_B + (c_L \alpha + c_H) (x - qB)^+ \\ &= q c_B + c_Q (x - qB)^+, \end{aligned}$$

with  $c_Q = c_L \alpha + c_H$ .